



Crawford & Company®
5335 Triangle Parkway NW
Peachtree Corners, GA 30092



FOR IMMEDIATE RELEASE

Crawford Appoints Spencer Bailey to Branch Manager, GTA West Operations

TORONTO (June 1, 2019) Crawford & Company (Canada) Inc. announced today the appointment of Spencer Bailey to the role of branch manager, GTA West Operations. Spencer will be responsible for all branch operational management activities at the firm's Mississauga, Hamilton and St. Catharines branches. His strong leadership skills, claims practical and technical knowledge along with his emphasis on customer service will support a focus on delivering Crawford's solutions to the market.

"Spencer's extensive knowledge of the claims and insurance industry has earned him the respect of his peers throughout the greater Crawford community," said Brent Hackett, vice president, operations Ontario. "We know that his vast industry experience and 30 years of insurance claims adjusting, supervisory, and management makes him the perfect candidate for this position to support Crawford's mission of restoring and enhancing lives, businesses and communities."

Spencer joined Crawford in 2014 as a supervisor and progressed to the role of assistant manager in 2017. He is a Chartered Insurance Professional (CIP) with the Insurance Institute of Canada and has actively participated in several capacities with insurance associations. He is also a licensed adjuster for all lines of business in Ontario. Spencer will begin this new role effective June 1, 2019.

For media inquiries, please contact:

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About Crawford®

Based in Atlanta, Crawford & Company (NYSE: CRD-A and CRD-B) is the world's largest publicly listed independent provider of claims management and outsourcing solutions to insurance companies and self-insured entities with an expansive global network serving clients in more than 70 countries. The Company's two classes of stock are substantially identical, except with respect to voting rights and the Company's ability to pay greater cash dividends on the non-voting Class A Common Stock (CRD-A) than on the voting Class B Common Stock (CRD-B), subject to certain limitations. In addition, with respect to mergers or similar transactions, holders of CRD-A must receive the same type and amount of consideration as holders of CRD-B, unless different consideration is approved by the holders of 75 percent of CRD-A, voting as a class. More information is available at www.crawco.com.

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