



Crawford & Company®
5335 Triangle Parkway NW
Peachtree Corners, GA 30092



FOR IMMEDIATE RELEASE

Crawford & Company Appoints Kelly Stevens as Vice President, Account Management

TORONTO (June 6, 2019) Crawford & Company (Canada) Inc. announced today the appointment of Kelly Stevens to the role of vice president, account management. In this role, Kelly will be responsible for Crawford's account management teams supporting their insurance carrier and corporate clients. Her strong leadership skills, technical knowledge and focus on customer service will support the teams' focus on revenue retention and growth with existing clients. Kelly will start her new role, based in Crawford's University Avenue office, effective June 1.

"Kelly's extensive knowledge of the claims and insurance industry will enable her to effectively deliver our solutions and uphold our mission to restore and enhance lives, businesses and communities," said Pat Van Bakel, president and chief executive officer, Crawford & Company (Canada) Inc. "Throughout her time at Crawford, she has had much success in solidifying client relations, implementing effective service solutions and strengthening Crawford's presence."

Kelly brings over 24 years of insurance claims experience to this role having spent the first half of her career working for insurance carriers. She joined Crawford in 2007, and has since taken on roles of increasing responsibility including: being appointed to branch manager, overseeing our Toronto West location in January 2015, followed by assuming responsibility for all Crawford operations in the Western GTA in 2017.

Kelly received her Bachelor of Arts degree from the University of Western Ontario, is a Chartered Insurance Professional (CIP) with the Insurance Institute of Canada and earned her Canadian Risk Manager (CRM) designation. She is also a licensed adjuster for all lines of business in Ontario.

For media inquiries, please contact:

Greg Smith
Chief Client Officer
Crawford & Company (Canada) Inc.
Email: Greg.Smith@crawco.ca

About Crawford®

Based in Atlanta, Crawford & Company (NYSE: CRD-A and CRD-B) is the world's largest publicly listed independent provider of claims management and outsourcing solutions to insurance companies and self-insured entities with an expansive global network serving clients in more than 70 countries. The Company's two classes of stock are substantially identical, except with respect to voting rights and the Company's ability to pay greater cash dividends on the non-voting Class A Common Stock (CRD-A) than on the voting Class B Common Stock (CRD-B), subject to certain limitations. In addition, with respect to mergers or similar transactions, holders of CRD-A must receive the same type and amount of consideration as holders of CRD-B, unless different



Crawford & Company[®]
5335 Triangle Parkway NW
Peachtree Corners, GA 30092



consideration is approved by the holders of 75 per cent of CRD-A, voting as a class. More information is available at www.crawco.com.

###