



Crawford & Company®
5335 Triangle Parkway NW
Peachtree Corners, GA 30092



FOR IMMEDIATE RELEASE

Crawford & Company Appoints Kelly Albert to the Position of Vice President, National Account Executive

TORONTO (May 13, 2019) Crawford & Company (Canada) Inc. announced today the appointment of Kelly Albert to the position of vice president, national account executive. Kelly has been instrumental in broadening Crawford's market presence within Western Ontario through positive client relations and by delivering uniquely tailored, integrated service solutions that effectively address our clients' needs.

"Kelly's strong interpersonal skills, work ethic, collaborative spirit and extensive knowledge of the claims and insurance industry will enable him to effectively deliver our solutions and uphold our mission to restore and enhance lives, businesses and communities," said Pat Van Bakel, president and chief executive officer, Crawford & Company (Canada) Inc. "Throughout his time at Crawford, he has had considerable success solidifying client relations, implementing effective service solutions and strengthening Crawford's presence throughout Western Canada."

Kelly's promotion demonstrates Crawford's focus on recognizing and empowering its employees to better serve clients. In this new role, he will be responsible for the continued growth and development of existing client accounts and the onboarding of new accounts on a national level. Kelly has over 25 years of experience in the insurance industry, occupying adjusting and management roles with a number of large, national insurance companies. Through this experience, he has developed a strong understanding of the claims process, the needs of claimants, the inner operations of insurance companies, as well as the importance of strong broker relationships. As a credentialed professional, Kelly holds his Chartered Insurance Professional (CIP) and Canadian Risk Management (CRM) designations.

For media inquiries, please contact:

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About Crawford®

Based in Atlanta, Crawford & Company (NYSE: CRD-A and CRD-B) is the world's largest publicly listed independent provider of claims management and outsourcing solutions to insurance companies and self-insured entities with an expansive global network serving clients in more than 70 countries. The Company's two classes of stock are substantially identical, except with respect to voting rights and the Company's ability to pay greater cash dividends on the non-voting Class A Common Stock (CRD-A) than on the voting Class B Common Stock (CRD-B), subject to certain limitations. In addition, with respect to mergers or similar transactions, holders of CRD-A must receive the same type and amount of consideration as holders of CRD-B, unless different consideration is approved by the holders of 75 percent of CRD-A, voting as a class. More information is available at www.crawco.com.

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