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FOR IMMEDIATE RELEASE



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Crawford Builds Upon its Human Risk Management Services

TORONTO (October 25, 2018) – Crawford & Company (Canada), Inc. a global provider of claims and risk management solutions, continues to develop and enhance our servicing capabilities to address traditional and emerging risks tied to employee management through our Human Risk division. The Human Risk division of Crawford is an industry-leading resource providing employee absence management and health and safety service solutions with qualified professionals, including adjudicators, case managers, return to work coordinators, occupational therapists, workers' compensation consultants, occupational health and safety specialists and a vast national network of traditional medical professionals and non-traditional practitioners.



Follow this link to view the video: <https://vimeo.com/296873450>

“Crawford’s mission to restore and enhance lives, businesses and communities speaks to the human element of the work that we do, said Heather Matthews, senior vice president, Human Risk Services, Crawford & Company (Canada) Inc. “Our Human Risk division focuses solely on helping employees who are experiencing illness, injury or disability to obtain the best course of treatment, restoring them to a healthy, back-to-work state as quickly as possible – saving the employer and employee lost time and money.”

As an organization, Crawford recognized the need for a solution to help employers manage the risks associated with overseeing a workforce. In response, we developed a broad range of service solutions

under the Human Risk banner to address these risks – disability management, workers’ compensation, leave management, medical services network and health and safety programs. These service solutions are tailored towards promoting both safe and healthy workplaces and successful return to work efforts for impacted employees – saving both parties’ time and money.

We are excited to share with you additional information on our full range of Human Risk service solutions through our “Many Faces of Crawford” campaign, which will showcase the wide range of our service offerings, as well as the expertise of the professionals that support them. Follow us on LinkedIn /Crawford & Company Canada Inc. and Twitter @Crawford_News for service highlights.

For more information, contact:

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About Crawford®

Based in Atlanta, Crawford & Company (NYSE: CRD-A and CRD-B) is the world’s largest publicly listed independent provider of claims management solutions to insurance companies and self-insured entities with an expansive global network serving clients in more than 70 countries. The Company’s two classes of stock are substantially identical, except with respect to voting rights and the Company’s ability to pay greater cash dividends on the non-voting Class A Common Stock (CRD-A) than on the voting Class B Common Stock (CRD-B), subject to certain limitations. In addition, with respect to mergers or similar transactions, holders of CRD-A must receive the same type and amount of consideration as holders of CRD-B, unless different consideration is approved by the holders of 75% of CRD-A, voting as a class. More information is available at www.crawco.com.