



FOR IMMEDIATE RELEASE



**Joe Turcotte Appointed National General Manager, Insurer Markets at  
Crawford & Company (Canada) Inc.**

**Toronto (June, 27, 2017)** Jim Eso, senior vice president of Insurer Markets at Crawford & Company (Canada) Inc. is pleased to announce the appointment of Joe Turcotte to the position of National General Manager, Insurer Markets. In his new role Joe will serve as liaison between Crawford's branch network, operations and sales, with the objective of growing our business through streamlining and simplifying operational processes and supporting branch functions. Joe will be instrumental in strengthening our relationships with our clients and our position within the insurer market, by enhancing our servicing capabilities from an operational standpoint.

Joe has been with Crawford for over 30 years and has held a number of progressive roles including field adjuster, control adjuster, branch manager and now national general manager, Insurer Markets. Over the course of his career he has worked closely with some of our largest carrier clients. He has played a vital role in managing strategic client relationships and designing and implementing successful service solutions, through leveraging professional knowledge of the claims handling process, market demands and clients' needs.

"During Joe's tenure at Crawford he has built a strong reputation for exemplary client service supported by a solid understanding of the claims and insurance industry," said Jim Eso. "Joe's drive, friendly disposition, professional acumen and successful track record, serve as testament to his capabilities."

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### **About Crawford®**

Crawford & Company (Canada) Inc. is a wholly owned subsidiary of Crawford & Company. Based in Atlanta, Ga., Crawford & Company is one of the world's largest independent provider of claims management solutions to the risk management and insurance industry as well as self-insured entities, with an expansive global network serving clients in more than 70 countries. The Crawford Solution® offers comprehensive, integrated claims services, business process outsourcing and consulting services for major product lines including property and casualty claims management, workers compensation claims and medical management, and legal settlement administration. The Company's shares are traded on the NYSE under the symbols CRD-A and CRD-B.