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Crawford & Company® Announces New International Structure

LONDON (March 18, 2016) – Global claims management specialist, Crawford & Company, has revealed its new international management structure, with a fully aligned 'G6' executive team and shared services leadership in place.

The G6 team reports to Ian Muress, executive vice president and chief executive officer (CEO), International, and comprises regional and country CEOs from the organisation's largest collective operations around the world.

Aligned with the G6 team are five heads of the international operation's shared services functions in client management, general counsel, technology, human resources and commercial operations.

"As Crawford® clients and stakeholders are aware, the Company has made considerable efforts in recent months to simplify its global structure and provide an increasingly competitive service to the market," Muress said.

"The new structure ensures that each aspect of our international business is fully represented at executive level, enabling rapid decision-making and tactical implementation up and down the chain of command," he said.

"The way I often describe the global capabilities of Crawford is that we 'join the dots.' We are a cohesive, joined-up organisation at both a local and global level. This is viewed as a key advantage by clients across the board, from insurance companies through to Fortune 500® companies. In an increasingly interconnected world, we are able to maintain our position as a truly global provider."

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Crawford International's new management structure is as follows:

G6—Andrew Bart, CEO, Asia Pacific; John Jenner, commercial director, International; Clive Nicholls, CEO, UK & Ireland; Stephen Pearsall, finance director, International; Kieran Rigby, CEO, Europe & Latin America; and Pat Van Bakel, CEO, Canada.

International Shared Services—Benedict Burke, chief client officer, International; Phil Churchman, chief information officer, International; Pauline Holroyd, vice president of human resources, International; Mike Jones, chief operating officer, UK & Ireland; and Chris Pinney, general counsel, International.

About Crawford®

Based in Atlanta, Ga., Crawford & Company (www.crawfordandcompany.com) is one of the world's largest independent providers of claims management solutions to the risk management and insurance industry as well as self-insured entities, with an expansive global network serving clients in more than 70 countries. The Crawford Solution™ offers comprehensive, integrated claims services, business process outsourcing and consulting services for major product lines including property and casualty claims management, workers compensation claims and medical management, and legal settlement administration. The Company's shares are traded on the NYSE under the symbols CRD-A and CRD-B.



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