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Crawford & Company® has New Senior Appointment in Asia Phillip Fong Becomes Managing Director of Crawford Singapore

London – Crawford & Company® has appointed a new Managing Director for its operation in Singapore.

Phillip Fong joins Crawford & Company Singapore from its operation in Malaysia, where he has worked for 24 years as managing director of Crawford & Company Adjusters (Malaysia) and—for the past six years—also as vice president, Global Markets for Asia. In his new role Fong will be responsible for the management of the Singapore operation.

Fong has more than 40 years' experience within the loss adjusting profession and an impressive track record in managing and growing loss adjusting operations. He is an Associate of the Chartered Insurance Institute, and of the Malaysian Insurance Institute and is also a Fellow of the Chartered Institute of Loss Adjusters.

He replaces Martin Allan, who has taken up a regional claims management role with a major international insurer.

Fong's appointment is subject to regulatory approval.

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Crawford®'s chief executive officer in Asia, Chris Panes, says: "We are delighted that Phillip has taken up the role of Managing Director. His considerable experience will greatly contribute to the development of our Singapore operations."

"Phillip has great reputation within the industry and he has proven his abilities over many years in Malaysia. He has a great understanding of the Singapore market and excellent skills to develop new business."

"I would also like to thank Martin for his contribution to the Company and to wish him every success in his new role" adds Chris.

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Notes to News Editor:

About Crawford®

Based in Atlanta, Ga., Crawford & Company® (www.crawfordandcompany.com) is the world's largest independent provider of claims management solutions to the risk management and insurance industry as well as self-insured entities, with an expansive global network serving clients in more than 70 countries. The

Crawford Solution™ offers comprehensive, integrated claims services, business process outsourcing and consulting services for major product lines including property and casualty claims management, workers compensation claims and medical management, and legal settlement administration. The Company's shares are traded on the NYSE under the symbols CRD-A and CRDB.