

Crawford Honours 2015 Employee Award Winners

Over the past couple of months, Crawford has had the honour of recognizing five outstanding employees for their continued hard work and remarkable achievements throughout 2014 and into 2015. The following annual awards were recently presented to these well deserving recipients.

Manager of the Year Award

Congratulations to **Mary Charman**, Branch Manager, Newmarket & Barrie, for being selected as the recipient of Crawford's 2015 Manager of the Year Award.

This award is presented annually to a manager nominated by his or her peers for contributions in achieving Crawford's corporate goals. Mary's ability to exceed expectations in all aspects of our business is highly commendable and deserving of company wide recognition.

Mary has gained the respect and appreciation of various teams and adjusters within Crawford through her ongoing willingness to go above and beyond in assisting with new hires, new programs, her commitment to quality and training, and her continued work within our industry.



Pat Van Bakel Presents Mary Charman with the Manager of the Year Award.



Grant King (left) and Walter Tingley (right) present Eric Rehse with the Gerry Anderson Memorial Award



Pat Van Bakel (center) presents Ana Batista (left) and Brian Hambly (right) with the H.L. Sutherland Sales Award.



Teresa Mitchell (right) Presents Diane Jones with the Crawford Community Service Award.

Gerry Anderson Memorial Award

Congratulations to **Eric Rehse**, Adjuster in our Dartmouth/Halifax branch, on being awarded the eighth annual Gerry Anderson Memorial Award.

This award was established in memory of former Crawford employee Gerry Anderson, who was instrumental in building the company and also a key figure in the industry. It aims to recognize a Crawford claims professional who consistently exceeds quality and customer service expectations, and demonstrates leadership, professionalism, and teamwork.

Eric been involved in industry committees in the past pertaining to Section B type claims. He is very highly regarded by his peers, clients and the legal community for his professionalism and his knowledge of investigation, evaluation and negotiation of Bodily Injury and Section B claims. His annual performance scores are outstanding year after year and he demonstrates true passion for his profession.

H.L. Sutherland Sales Award

Congratulations to **Brian Hambly**, Branch Manager, Toronto East/Durham, and **Ana Batista**, Assistant Branch Manager, Toronto East/Durham, on being awarded the 2015 H.L. Sutherland Sales Award.

This award is presented to individuals who, through their day-to-day dealings with customers and the industry, best embody the entrepreneurial spirit of our former chairman, Skip Sutherland.

Over the past couple of years, Brian and Ana have worked together to expand our business, and demonstrate the key attributes of Spirit, Attitude, Leadership, Enthusiasm, and Service. This has been possible through their superior customer service and supervisory skills. Their professional and positive attitudes have enabled them to successfully engage others.

Crawford Community Service Award

Congratulations to **Diane Jones**, Administrative Support, Barrie, for being awarded the 2015 Crawford Community Service Award.

For many years Diane has been actively involved in multiple charities that are very close to her heart. Most recently, her commitment to the Salvation Army Christmas Kitchen over the holidays was very significant. Some of the other organizations she has worked with are: Ride for Side, BAD Ride for Distress, Women & Children's Shelter in Barrie, and the Canadian Cancer Society.

The Crawford Community Service Award was established in 2003 to recognize employees who make lasting and meaningful contributions to a community or not-for-profit organization on an ongoing basis.